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FEMA

Emergency Management Institute

EMI GRAM

Federal Emergency Management Agency  
National Emergency Training Center  
Emmitsburg, MD 21727

## **Course: G775 Emergency Operations Center (EOC) Management and Operations**

**Course Information:** This course examines the role, design, and functions of Emergency Operations Centers (EOC) and their relationships as components of a multi-agency coordination system. The course provides training about staffing and organization, information, systems, communications and equipment needs at the EOC; activating and deactivating the EOC; EOC operations; and EOC testing, training and exercising. It uses activities and case studies about EOCs and multi-agency coordination systems at the local, State and Federal levels of government.

**Course Length:** 2 days.

**Audience:** The target audience includes: Federal, State, local and Tribal emergency managers; first responders to include incident commanders from all disciplines, and private industry, and voluntary agency personnel responsible for coordinating activities during a disaster.

**Course Objectives:** After completing the course, participants will be able to:

- Relate EOC operations to National Incident Management System (NIMS) requirements.
- Describe the role that EOCs play in overall multi-agency coordination.
- Describe the relationship between the EOC and the on-scene Incident Command System (ICS) structure.
- Identify staffing, information, systems, and equipment needs at the EOC.
- Determine whether their EOC organizations are conducive to effective coordination.
- Identify potential alternate locations suitable for EOC operations should the primary EOC facility become damaged or inoperable.
- Create a test, training, and exercise plan for critical EOC operations.
- Develop a strategy and schedule for reviewing EOC resource requirements and technology needs.

**To access this course:** Contact your State Training Officer. For contact information regarding your State emergency management office, visit FEMA's website at <http://www.fema.gov/about/contact/Statedr.shtml>. This course, G775, replaces G275 with the same title.

**Materials for States:** Now available to State Training Officers, FEMA training managers and Tribal representatives on the website set up for them to get EMI course materials.

**Independent Study:** A web version of this course is under development for the NIMS to reach expanded audiences and for easy accessibility.

**Questions:** Please contact the course manager, Tom Gilboy at (301) 447-1535 or by email at [Tom.Gilboy@dhs.gov](mailto:Tom.Gilboy@dhs.gov).